

Silvey 'Easiway' Budget Plan.

Pay for your oil the 'Easiway'. Twelve payments over the year interest free.

Terms & Conditions:

Thomas Silvey Ltd is registered with the Information Commissioner under the Data Protection Act 1998 as Data Controller for all the personal data supplied. By completing and returning this form you are giving your consent for your data to be processed for the administration, management and implementation of our business with you. To this end data may be shared with credit reference sources to ensure and protect our mutual business dealings. Credit agencies may keep a copy and share the information with other businesses.

1. First delivery requires a pre-payment of 50% of the cost of the order.
2. The price quoted excludes VAT (unless otherwise stated). VAT will be charged at the rate applicable at the time of delivery.
3. The account will operate within the parameters of a credit limit equal to five times the monthly payment.
4. All debit balances shall be paid on the Anniversary of the Agreement.
5. Credit balances will be carried forward unless a refund is requested.
6. Thomas Silvey Limited will advise adjustments to the monthly payments to maintain the account within the limits of this agreement.
7. If any Direct Debit mandate is cancelled by the Buyer or a Direct Debit collection or cheque is returned unpaid by Thomas Silvey Limited's bank, the account(s) of the Buyer shall automatically become due and payable immediately in full.
8. Thomas Silvey Limited reserves the right to charge a per item administration fee of £20.00 on any returned Direct Debits or cheques and a monthly fee of £20.00 on any accounts with debit balances in excess of the credit limit (see Clause 3). Interest as provided in Clause 9 will also become payable with immediate effect.
9. Thomas Silvey Limited reserves the right to charge domestic Buyers interest (both before and after any judgement) on **overdue** accounts at the rate of 9% above Lloyds TSB base rate as published and varied from time to time until payment in full is made.
10. Minimum order 500 litres.
11. You will receive a quarterly statement detailing deliveries and payments.
12. Cancellation can be made at any time but all outstanding balances must be settled in full at time of cancellation.
13. Terms and Conditions are subject to change.
14. Credit limits and performance are reviewed periodically and these terms may be amended at the discretion of Thomas Silvey Ltd
15. These terms are to be read in conjunction with Thomas Silvey Ltd standard terms and conditions of business.

RETAIN THIS PORTION FOR YOUR RECORDS.

Please allow two weeks for processing.

How to benefit from Silvey 'Easiway' Budget Plan.

1. Estimate your own monthly payment based on your last full year's oil consumption multiplied by the current price per litre and divide by 10. This amount, when multiplied by 5 will equate to your working credit limit.
2. Complete box below together with Direct Debit Instruction and return to us free: Thomas Silvey Ltd., FREEPOST B.S.731, BRISTOL BS2 9ZZ. If you are due for an order now we will require a card payment for half the value of the order (ring us for clarification).
3. We will forward the Direct Debit Instruction to your bank.
4. Order your fuel in the normal way when required or ask about our Oil Signalman top up service.

To help you calculate your monthly payment please complete details below

Amount of oil used in a year (litres*)		ltrs
Multiply by current price per litre (.....p/l)	£	
Annual expenditure ÷ 10 = monthly payment	£	
Monthly payment X 5 = Working Credit Limit	£	
Preferred monthly payment date		
Tank capacity (litres*)		

Usual delivery size (litres*)

(* there are 4.5 litres in an imperial gallon)

Title _____ Surname _____

Forename(s) _____

Date of Birth (req'd for Credit Reference) _____

Address _____

_____ Postcode _____

Tel: Home _____ Mobile _____

E-mail _____

Signed in acceptance of Silvey 'Easiway' Budget Plan:

Signature _____ Date _____

Don't forget to complete and sign the Direct Debit Instruction now

Direct Debit Instruction



* Bank may decline to accept Instructions to pay Direct Debits from some types of accounts. Please note: Your bank/building society may take up to seven working days to activate your Direct Debit instruction.

Please complete parts 1 to 5 to instruct your bank to make payments directly from your account. Then return the form to:
**Thomas Silvey Ltd.,
FREEPOST B.S.731, Bristol BS2 9ZZ**

Originator's ID Number	9	3	0	7	8	5	
Originator's Reference							

1. The Manager—(full address of your bank branch inc. post code)

Bank

2. Name of Account Holder

3. Branch Sort Code (from the right hand corner of your cheque)

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4. Account Number

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5. Your instructions to the bank & Signature:

Please pay Thomas Silvey Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Thomas Silvey Ltd and, if so, details will be passed electronically to my Bank/Building Society.

*Signature(s) _____

*Date _____

***This must be signed in accordance with the mandate held by the Bank**

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Thomas Silvey Ltd will notify you 5 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Thomas Silvey Ltd or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

Silvey 'EasiwayPlus'

For customers who select to pay by Easiway we are pleased to offer **EasiwayPlus**. This service enables you to completely forget about your oil tank. No dipping, no last minute phone calls when you're nearly empty, no worries!

Additionally, as we will be topping you up when we are in your area anyway, you'll be helping the environment by reducing the number of journeys we make!

How it works:

We install an Oil Signalman monitoring device – a probe in your tank and a box on your existing phone line.

Every week, at low tariff times, it sends a signal to our offices in Bristol. This notes the level of fuel in your tank. When required we come and top up your tank.

What does it cost?

Silvey are now offering FREE installation of a Signalman monitoring device for your tank and NO monthly charges.

All you have to do is to commit to buying your oil from Silvey for 3 years* using our monthly budget payment plan and we'll come and install your Signalman for free**.

Guarantee

We are so confident in **EasiwayPlus** that we are prepared to put our money where our mouth is! If you run out of oil due to us not monitoring your oil tank we will get delivery to you next working day and compensate you up to £50 to get your boiler re-started. If we are unable to monitor your tank for any reason we will advise you so you can temporarily make alternative arrangements.

** Early departure from the scheme can incur penalties. £150 in lieu of the normal installation charge if you leave the scheme in under a year, £99 between one and two years and £49 between years two and three. Minimum usage of 2,000 litres per year.*

*** Subject to status*

Silvey 'EasiwayPlus'

Application Form:

Your Oil Tank: (if you have more than one, complete a form for each tank)

Approximate age: _____ Years

Is it and the base in sound condition* Yes / No

Approximate capacity _____ Litres/Gals

Plastic or Steel

If plastic, make & model number**

If Steel, cubic or cylindrical in shape?

Height of tank, not including base

Grade of oil stored in the tank: _____ Kerosene /Gas oil /Diesel

Any other information which may affect the installation of a monitoring device?

e.g difficult access to tank, tank in a building, telephone through switchboard etc

I authorise Thomas Silvey Ltd to fill up my oil storage tank without prior notice and in the absence of a signatory until further notice. I would like to upgrade to EasiwayPlus, please arrange for the installation of an Oil Signalman tank monitoring system. I understand the Oil Signalman will be free of charge but that if I choose to cancel the agreement before the 3rd anniversary there will be an early termination charge. I expect to use the minimum 2000 litres per annum.

Name: _____

Address where system to be installed: _____

Daytime contact number: _____

Signed _____ Date _____

*If you are unsure if your tank and base are in good condition or not, we can arrange a no obligation check and, if appropriate, a quotation for replacement.

** E.g. Titan H1800 or DESO V1300